

# ASSISTANCE PROCEDURE FOR THE DETECTION OF A SUSPECTED CASE OF COVID-19 AT THE CÉSAR MANRIQUE LANZAROTE AIRPORT AND IN THE ACCOMMODATIONS

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## 1. JUSTIFICATION OF AIRPORT PROTOCOLS

The Spanish Government, after an extraordinary Council of Ministers meeting chaired by the President, Pedro Sánchez, approved on March 14, 2020 approved the declaration of a state of emergency throughout the national territory to face the health emergency situation caused by the coronavirus COVID-19 in Spain.

The state of emergency ended throughout the Spanish national territory on June 21 at 00:00. From that moment, a new normal situation, in which the free movement of citizens is allowed to anywhere in the country started. From the aforementioned date, the President announced the reopening of borders with some European countries, except for Portugal, which preferred to wait until July 1 due to its recent outbreaks.

The President argued that, from the certainty of the European framework and in view of the positive evolution of the pandemic in Spain, the Government decided to lift border controls.

From June 21, travellers from the following countries are not asked to self-isolate when entering Spain: Belgium, Denmark, Czech Republic, Germany, Estonia, Greece, Spain, France, Italy, Ireland, Latvia, Lithuania, Luxembourg, Hungary, Malta, the Netherlands, Austria, Poland, Portugal, Slovenia, Slovakia, Finland and Sweden, as well as Iceland, Liechtenstein, Norway and Switzerland, as well as other countries that, although they have not signed the Schengen agreement, belong to the EU: United Kingdom, Romania, Bulgaria, Cyprus and Croatia.

Also, the Council of the EU has agreed to eliminate from July 1 the restrictions of non-essential travel to the EU citizens from the following third countries: Algeria, Australia, Canada, Georgia, Japan, Montenegro, Morocco, New Zealand, Rwanda, Serbia, South Korea, Thailand, Tunisia, Uruguay and China (subject to reciprocity by the Peking Government). Citizens and residents of more than 150 countries will not be able to enter the EU to make non-essential trips, like the United States, Russia, all the countries of Latin America (but Uruguay) and most countries in Africa and Asia.

The Foreign Health Service will control the temperature of international passengers with thermal cameras at all AENA airports from July 1 and the collected data will be digitised in case a later search is necessary. Passengers must complete the Public Health Passenger Locator Form that will be sent by the airlines in your departure airport or passengers can fill it out online via [www.spth.gob.es](http://www.spth.gob.es) given by the Health Ministry. By doing this, a QR code will be generated that will have to be shown (you can print it out or save it on your mobile device) at the health control at the airport. Click here to see the form.

## 2. PROTOCOL OBJECTIVE

The objective of this protocol is to detect, within the airport facilities, those passengers who show compatible symptomatology (fever, dry cough, dyspnea, etc.) with Covid-19 and, identify close contacts of the possible case to stop the chain of transmission.

### 3. ACTION PROTOCOLS AT THE AIRPORT

César Manrique Lanzarote Airport just offers its facilities and its responsibility in this protocol is limited to providing the necessary infrastructure to carry out temperature controls, as well as assisting in managing passenger flows.

The procedure for detecting a suspected case will be as follows:

**3.1** In the arrivals hall of the Airport the temperature of the passengers will be controlled with thermal cameras and the registration of the data of your location will be digitised, in case the health authorities need to track close contacts. Thermal cameras detect if the temperature of the person is higher than normal (37.5 °C), called as High Body Temperature.

**3.2** It has been established that when a person with a fever is detected, and if it is caused by Covid-19, this person will neither be allowed to access the public areas nor come into contact with other individuals.

**3.3** Authorised staff to carry out the controls established by the Foreign Health Service at the airport will accompany the passenger with high body temperature to the room set up for this purpose. An infrared thermometer will be used to verify that the passenger high body temperature. Two nursing assistants will work at this primary care room and a doctor and a nurse will work at the secondary care room.

**3.4** In the event that a passenger has a fever, they must complete an epidemiological questionnaire and triage (a method of selection and classification of patients) will take place. Depending on the symptoms, the result will be reported as an incidence calling this number 900112061. The medical staff of the Covid-19 Team of 90011206 (no falta un número?) will make the suspected case or a family member/companion know who are the close contacts that must self-isolate in the designated accommodation.

**3.5** The 900112061 team will decide if the patient needs to be taken to hospital by the Canary Emergencies Service or has to self-isolate at home or in an agreed accommodation if the person is a visitor. In this situation, the competent health authority will let the Lanzarote Safety and Emergencies Consortium calling this number 928 816308 to transfer the passenger. Before leaving the airport, the Consortium will contact the relevant Tour Operator or a member of the passenger's family that the passenger is under the custody of the health authority. The patient will be accompanied by the authorised staff that carries out the controls established by the Foreign Health Service, to the vehicle that will be parked in the established area. The nurse will indicate the isolation measures and provide the patient with the information in writing.

**3.6** These incidents are assessed daily by a doctors team of Covid-19 Primary Care and will ask the Covid-19 doctor to carry out a PCR test within 24 hours. If possible, these tests will be carried out in the place where the patient is self-isolating by the Covid Health Team.

The results they are given in less than 24 hours and the antibodies test is also requested, this way it is possible to classify the case into:

- A. Negative result.
- B. Positive result with an active infection.
- C. Person who has recovered from COVID-19.

**3.7** The Covid-19 tracking team will call 928999110 to talk to the person in charge of the Foreign

Health Service and ask for the contact details of all passengers on the patient's flight to identify the close contacts and inform Primary Care to monitor them.

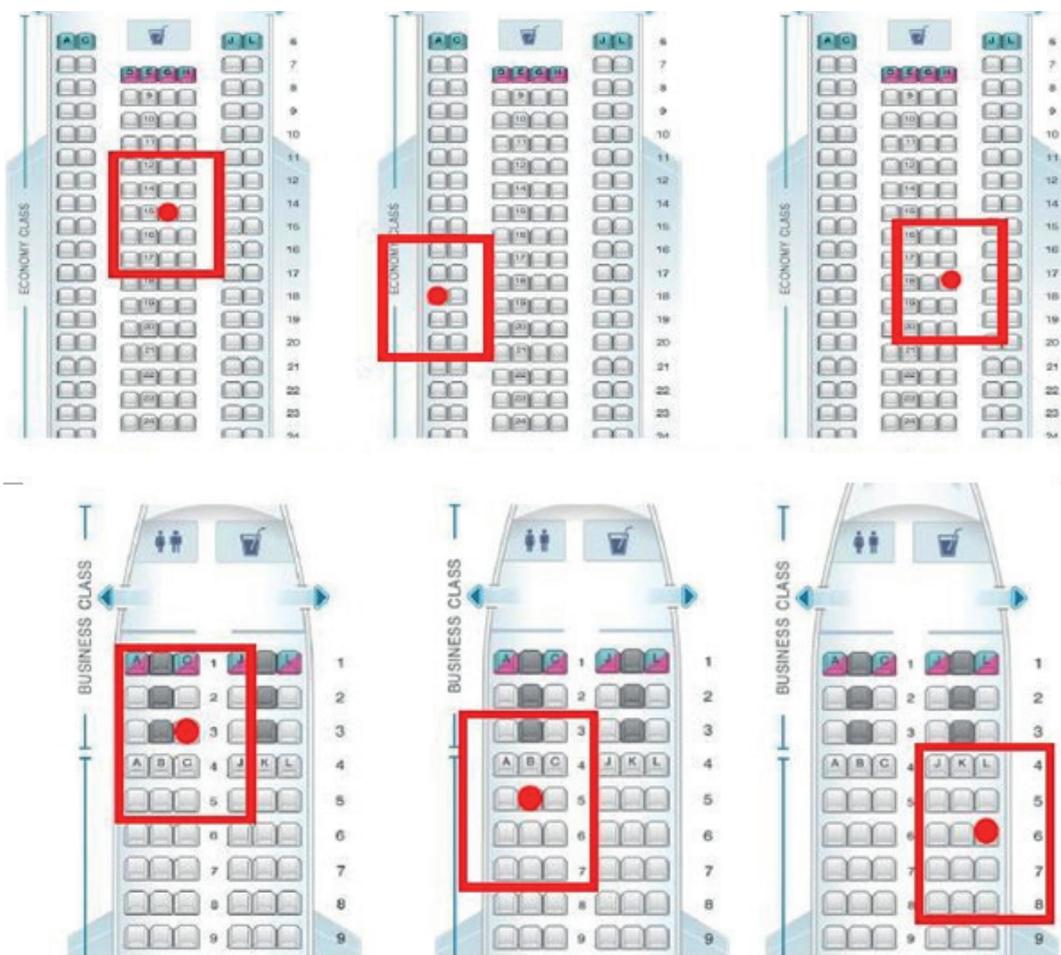
**3.8** The Covid-19 doctor team will be responsible for communicating the result to the patient:

- If the result is negative, the patient must self-isolate under medical supervision for 10 days when a second PCR test will be done.
- Positive result, the close contacts have to self-isolate at home or at the agreed accommodation according to section 5.

**3.9** The Covid-19 team will do the follow-up of the positive case.

**3.10** The tracking team will identify close contacts, starting from 2 days before the symptoms are developed until the time the case is isolated. A close contact on an airplane is considered to anyone located within a two-seat radius around the suspected case, as well as the crew or similar staff who have been in contact with them. Once the close contacts are identified, they will be contacted by the team to inform them about the measures to take during home quarantine and agree a date to carry out the PCR test. Tracking close contacts will be made by the relevant Primary Care Team (this will be mentioned in the specific follow-up Covid agenda of close contacts).

**Distribution of passengers to identify as close contact on an airplane.**



The study of contacts should be carried out in an area of 5x5 spaces, as indicated in the image. 1 space is considered as a seat or the aisle. This same scheme is applicable to other aircrafts with different seat distributions.

## 4. ACTION PROTOCOLS IN THE ACCOMMODATIONS

The protocol established when a guest presents symptoms (fever, dry cough, dyspnea, etc.) will be as follows:

**4.1** The accommodation will inform the clients upon arrival, during the check-in process, that if during their stay they develop any symptoms of coronavirus, they must notify the reception team.

**4.2** The accommodation will contact the 900112061 team (which is a multilingual service) to request health care if a guest develops symptoms of coronavirus and will transfer the call to the guest's room. The medical team of 900112061 will activate the agreed protocol and indicate instructions to the accommodation on how to proceed.

**4.3** The 900112061 team will decide if the guest needs to be taken to hospital by the Canary Emergencies Service or must self-isolate in the same or another accommodation.

The 900112061 team will activate the service of the Lanzarote Security and Emergencies Consortium by calling the telephone number 928816308 in case it is necessary to take the patient to another accommodation. The health team will indicate the isolation measures and will give the patient the information in writing. In addition, close contacts will also have to self-isolate (until the result of the suspicious case is known).

**4.4** If a guest needs to be seen urgently by the Security and Emergencies Consortium, this will be made as discreetly as possible to avoid causing an unnecessary alarm. The accommodation will provide, if necessary, a room close to the guest's one for the health team to put on the personal protective equipment (PPE).

**4.5** Incidents that have been reported to 900112061 are assessed daily by a tracking team of Covid-19 doctors. They will inform the health team that the PCR must be carried out within 24 hours. The test will be preferably carried out in the place where the patient is self-isolating by the Covid health team. Results are given in less than 24 hours and the case will be classified according to the antibodies.

**4.6** The Covid-19 doctors or health team will be responsible for communicating the result to the patient:

- Negative result, the self-isolation ends.

- Positive result, both the patient and the close contacts have to self-isolate in their accommodation or at the agreed one. This does not apply to those patients who have been taken to hospital as it is stated in section 4. The patient will only be admitted to hospital if necessary.

\* People with special needs and minors will be authorised to be accompanied by a relative at the accommodation.

**4.7** The accommodation will provide the Covid-19 tracking team with the details of the guests and members of staff who have been in contact with the patient.

**4.8** Once close contacts have been identified and if the suspected case is confirmed, the tracking team will contact them to inform them about the measures to take during quarantine and agree a date to carry out the PCR test Doctor José Molina Orosa Hospital. The Covid-19 team will carry out the PCR tests to the close contacts at the accommodation. If the result is positive, the members of

the staff of the accommodation will self-isolate at home and guests will self-isolate in the agreed accommodation.

**4.9** The closed contacts will be monitored by the Primary Care Team (this will be mentioned in the specific follow-up Covid agenda of close contacts).

**4.10** The follow-up of a positive case corresponds to the Covid-19 team.

## 5. TRAVEL INSURANCE WITH MEDICAL COVER

Patients who have travel insurance with medical cover will carry out the corresponding procedures to cover the costs of the stay at the establishment and any other expenses related to the protocol procedure.

### **BIBLIOGRAPHY:**

Estrategia de detección precoz, vigilancia y control de Covid-19. Ministerio de Sanidad. Actualizado el 16 de junio de 2020.